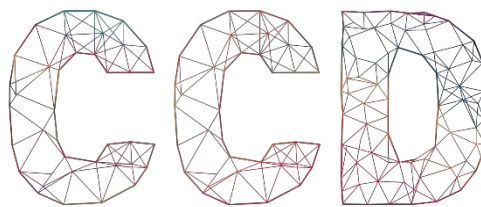


01

CCDN
2020Collaborative
Cash Delivery
Network

MARCH UPDATE



CCD Nigeria member screening beneficiaries and capturing biometric data for their agency's e-voucher programme supporting IDPs and other vulnerable households
© Dooshima Tsee / CRS

THIS ISSUE

- updates from the field
- advocacy
- working group updates
- cash week highlights
- GSMA in Ethiopia
- learning review
- global workstreams

COMING SOON

Webinars on in-country networks and Response Builder coming in March

Brief review of CCD's engagement during Cyclone Idai with Mozambique's SP system

A draft of the playbook is under review by the global CCD team and members of the ExCom. It will be shared more widely once feedback and revisions have been incorporated. Please reach out to Nour with any queries.

RESOURCE REQUESTS

Want to see your office's photos featured here?

Please share field content highlighting CVP and collaborative efforts taking place in a CCD network location.

FROM THE FIELD

NIGERIA

Since global CCD sent a deployee to Nigeria in October, the national network has brought in a Collaboration Facilitator, signed a MoU, elected a Steering Committee (SC), and held the SC's first meeting.

In December 2019, 13 agencies (nine international and four local NGOs) signed the MoU they devised in October, committing themselves to CCD's values and principles. In February 2020, the SC was elected through a competitive voting process where 26 voters from the 13 member NGOs cast votes and were able to view results in real time to ensure a completely transparent process. The SC provides CCD Nigeria with strategic management and overall governance. In line with their MoU, five NGOs were selected, including one local NGO to ensure that their voices are consistently represented. All SC members have equal rights and seats. The inaugural SC is composed of: Grow Strong Foundation (local NGO), CRS, Mercy Corps, Save the Children, and ZOA.

The first SC meeting was held on 5th March. As the Collaboration Facilitator supports the network remotely from Zimbabwe, Mercy Corps was selected to act as the impartial CCD representative for this meeting and CCD's voice at all external meetings (e.g. with donors, the CWG, etc.) until a permanent Collaboration Manager has been recruited. Over the course of the next month, CCD Nigeria will agree upon a plan to fund and host this position in the short term while they explore long-term options.

To compensate for not having a Collaboration Manager on the ground at this time, the SC began to explore ways in which members can begin to collaborate on activities within their current projects. This will be discussed further during the next committee meeting. The lessons learnt during this initiative will help CCD Nigeria start preparing proposals for a CCD-led consortium.



CCD Ethiopia members at their December 2019 meeting
© 2019 CCD

ETHIOPIA

CCD-ECHO CONSORTIUM

The consortium, providing MPCA in Wollegas and Somali regions in Ethiopia, has distributed US\$1.4M+ (i.e. approximately 50% of the project total) as of December 2019 and supported 16,700 IDPs and drought-affected households. Two more rounds will be completed in March and June. They were invited to present an update on the context in the Wollegas at the UN's Emergency Task Force meeting on 31st January. ACF and IRC led this and discussed the work that CCD is implementing in this region.

The consortium has also partnered with GSMA to assist with e-transfers and digitisation. As part of this, GSMA contracted a technical consultant to lead the contextual analysis, design, adoption, and scale-up of mobile money solutions for CCD's ECHO cash transfer pilot programme in Oromia and Somali regions, but is open for all CCD members.

ACTIVITIES

CCD Ethiopia also submitted a proposal for the ECHO-HIP grant in January 2020 with the SC's endorsement.

On 10th March, they hosted a member workshop focussed on election hotspots and implementing partner planning.

A joint visit with all members with cash programmes in Liben Zone, Somali region, is planned for March as part of CCD Ethiopia's efforts to drive collaboration beyond formal consortia and form operational alliances. This visit aims to encourage field staff to collaborate, brainstorm opportunities for collaboration, and identify where CCD can add value and assist with overcoming challenges through collaboration.

COLOMBIA

Charlie Rappoport, CCD Colombia's Collaboration Manager's mission ended in December 2019. Emilie Arnaud continues as CCD's Technical Advisor until June 2020.

CCD, UNHCR, and WFP met for a half-day workshop on 7th January to develop guidance and procedures around data sharing to detect and reduce duplication between beneficiary databases. CCD drafted SOPs and a data sharing agreement to facilitate this. These discussions are ongoing.

Within the national network, in response to changes in national guidance on cash transfers, CCD created joint key advocacy messages for its members to share with government actors. At the SC's first meeting of 2020 on 3rd March, members also agreed to host a learning event in April to develop strategies and priorities for Q2. The Colombian network is also supporting CCD's global WGs on data sharing and impact/MEAL.

In January, CCD Colombia co-led several sessions at the CWG's annual planning event to identify gaps and opportunities and define the CWG's 2020 work plan. Several CCD members have taken on leading roles to support the CWG in key areas, such as communication with communities, technical programmatic support, information sharing, and advocacy. CCD also continues to lead the M&E and eligibility technical WG for the CWG. The WG is helping develop a risk analysis template, prepare key messages for

EVENTS

PRESS

As agreed upon in previous conversations with the ExCom, we are moving forward with exploring press opportunities presented by Pivotal Act, CCD's partner in developing Response Builder. We have compiled some talking points for CCD spokespersons capturing the way that we want to present Response Builder as part of our collaboration toolbox. If you want to know more, please reach out to Micah and Sheila.

#HNPW2020

HNPW is a free event for professionals working in crisis preparedness and response. This year it brought together 2,300 experts in crisis preparedness and response from over 350 organisations and countries and more than 250 sessions.

Kathryn and Jessica presented a session on "collaboration modelling" on behalf of CCD at the 6th annual HNPW in Geneva on 7th February. They introduced our collaboration products and services, including Response Builder, to attendees. You can watch the recording [here](#).

CHECK OUT

NEW COMMS PRODUCTS

[CCD style guidelines](#) (for anchors, collaboration managers, and national networks to ensure we maintain a cohesive verbal/brand identity)

CCD brand guidelines now available [online](#).

MORE WEBSITE UPDATES

- national networks
 - [Colombia](#)
 - [Ecuador](#)
 - [Ethiopia](#)
- [library](#)
 - [library archive](#)
- [workstreams](#)
- working groups
 - [collaboration expert pool](#)
 - [collaboration toolkit](#)
 - [data sharing](#)
 - [governance](#)
 - [MEAL framework](#)
 - [social protection](#)

NEWS

CCD was referenced in this year's Secretary-General's report on "Strengthening of the coordination of emergency humanitarian assistance of the UN". We were recognised for intensifying our efforts in 2019 to improve the scale, efficiency, and effectiveness of CVA for our signing of the UN's Common Cash Statement.

communication with communities, and strengthen targeting tools and procedures. CCD's Technical Advisor, Emilie, also travelled to Medellin as part of a joint CWG-CCD-UNHCR mission to support local cash actors and visit cash projects.

CCD led a session in February analysing its common targeting questionnaire to improve eligibility criteria and implemented changes to minimise inclusion and exclusion errors. Two of CCD's consortia will conduct a more thorough analysis of this tool in April/May.

ADVOCACY

GLOBAL REFUGEE FORUM

In December 2019, the inaugural [Global Refugee Forum](#) to "generate impactful commitments and other pledges ... [and] geared towards making tangible, long-term policy and practice shifts to improve the lives of refugees and host communities" focused on six thematic areas: arrangements for burden and responsibility-sharing, education, jobs and livelihoods, energy and infrastructure, solutions, and protection capacity.

CCD Colombia [submitted a pledge](#) to deliver people-centric MPCA at scale in a coordinated, adaptable, harmonised, and efficient way to address refugees, vulnerable migrants, and host communities' critical needs by:

- **efficient, safe data sharing:** by committing to using a shared data management system (to avoid duplication of beneficiaries and ensure referrals), data protection, and signing a common data sharing agreement
- **utilising harmonised tools, approaches:** by acting with flexibility and speed to coordinate tools, align processes, and adopt the same selection criteria for consistent, systemised programming across Colombia and in refugee responses; and committing to learning by conducting independent evaluations of CCD's work, value for money studies, and data monitoring to improve selection criteria
- **finding longer term solutions and integrating programming:** by delivering an integrated service package by complementing MPCA with health care, education, protection for vulnerable children, and livelihoods for families by facilitating durable solutions and socioeconomic integrations based on do-no-harm principles; aiming to reach "last mile" populations; covering gaps in refugee responses; strengthening referral pathways (e.g. to government-led social protection); reducing vulnerability, exclusion, and exploitation; and ensuring MPCA creates a cash ecosystem with market-based approaches for jobs and livelihoods.

CCD also submitted a commitment to good practices. We highlighted our goal to establish strong support platforms to ensure the efficient use of funding and greater effectiveness by bringing humanitarian actors in CVA together in a structured, adaptable way to maximise operational effectiveness and efficiency in an adaptable, agile, collaborative ecosystem. We highlighted how our members have:

- provided facilitators for in-country networks to overcome collaboration barriers
- agreed to join their systems and capacities
- been transparent with regards to their capacity to undertake programme functions
- worked to not duplicate cash and voucher functions
- developed secure data sharing agreements and systems to responsibly share beneficiary information and reduce duplication
- worked to establish trust between partners to work more collaboratively

towards our goal of meeting two of the Global Compact on Refugees' objectives (i.e. to ease the pressure on host countries and enhance refugees self-reliance).



Joint CWG-CCD-UNHCR household visit in Granizal, Medellin, Colombia © 2020 ACNUR/C.Betancur

WORKING GROUP UPDATES

COLLABORATION TOOLKIT

This WG consists of eight members from CCD's global and field teams, Mercy Corps, RI, ACF, and NRC. If someone in your NGO is interested in joining, please reach out to Sheila.

The WG's tentative timeline includes finalising the modules by October 2020. Module 1 will be reviewed and shared between March to April, Module 3 will be reviewed and shared in May and June, and Module 2 will be worked on from July through October.

The WG has decided that, as a rule, we will use the term "national CCD network" in lieu of "platform" as the word is unclear and could lead to misunderstandings of what our toolkit modules are. With that, the WG has proposed a new structure to the toolkits:

- national network (Module 1)
- collaborative cash operations (Module 2)
- humanitarian partnership brokering (Module 3)

Module 1 will provide setup and management support for national networks and establish the governance and decision-making processes for the in-country networks (i.e. the ongoing group of CCD members that set the national network's standards). It does not respond to crises itself, but it does provide support/standards/services that help members come together in different configurations (e.g. consortia, operational alliances) to respond.

Module 2 will support the setup and management of these operational configurations. This will include practical tools around key technical challenges to collaboration in CVP (e.g. PDM harmonisation, MEB calculation, etc.). It will include guidance on model options, templates, and examples. Depending on how it's developed, this may be broken into two modules – one focused on the collaboration aspects and one with practical tools.

Module 3 will provide tools and guidance on supporting trust building, relationship development, and the interpersonal aspects of collaboration.

COLLABORATION EXPERT POOL

The "people model" WG consists of six members (CCD global, CARE, CRS, DCA, IRC, and NRC). The group's focus initially will be to develop an internal pool of CCD members' staff available for deployment. With this, a candidate profile will be developed to outline the skills, experiences, and attributes of a good Collaboration Facilitator. This opportunity will be open to a wide range of staff members, not just technical cash advisors. Once an approach and profile are validated by the ExCom, the profile will be disseminated to CCD members to propose candidates. Research into agencies that could host an expert pool on behalf of CCD (e.g. NorCap, RedR, Key Aid Consulting, etc.) will also be undertaken to better understand long-term options.

The collaboration training curriculum development will be linked to the development of the collaboration toolkits. This training will follow the structure and contents of the toolkit and will come once the toolkits are further developed.

SOCIAL PROTECTION

Our assessment of members' SP in 2019 revealed a considerable willingness for SP, but a lack of capacity to do so. There is a general recognition of SP's importance in humanitarian cash responses, but organisations are too over-stretched to adequately engage. We found a general need for technical guidance to identify where SP links to humanitarian cash. In 2020, the WG will share briefs and look for immediate collaboration opportunities.

Based on a survey of WG members, 2020 priorities include generating evidence about SP and humanitarian response, representing members in key SP fora, and maintaining space for NGOs and civil society to engage with humanitarian-SP processes. [Full results here](#). In line with our objective to improve our technical skills in SP and the group to be a "sounding board" for questions, we have set up a Skype chat for members to engage on technical support. Please contact Larissa, if you'd like to be added.

RESOURCE MOBILISATION PIPELINE

[Elrha's Journey to Scale](#)

funding opportunity supports innovative initiatives within the humanitarian sector. We submitted a proposal in February, which helped us define the aspects of CCD that will be helpful for future submissions.

Allen & Overy has been providing CCD with pro bono support with the drafting of our interim MoU. We are developing a proposal to continue working with them on our operational governance model.

We are preparing a ToR for the resourcing sub-workstream and will share that followed by a review of CCD's resourcing strategy in the coming weeks. This will include the development of clear propositions and templates for submissions according to audience. Please reach out to Nour if you are interested in joining the resource development WG once it's established.



GLOBAL CCD CONTACTS

CCD workstream chair
(global model & governance)

Jessica Saulle

J.Saulle@savethechildren.org.uk

CCD workstream chair
(collaboration modelling)

Sheila Thornton

sheila.thornton@crs.org

CCD workstream chair
(implementation)

Belete Temesgen

Belete_Temesgen@wvi.org

Social protection working
group

Larissa Pelham

larissa.pelham@oxfam.org

Data sharing
working group

Amos Doornbos

Amos_Doornbos@wvi.org

Governance & business
working group

Jessica Saulle

J.Saulle@savethechildren.org.uk

Advocacy
working group

Jessica Saulle

J.Saulle@savethechildren.org.uk

In-country support

Belete Temesgen

Belete_Temesgen@wvi.org

Communications

Micah Branaman

micah_branaman@consultant.wvi.org

Resource and partnership
development

Nour Talli

N.Talli@savethechildren.org.uk

SOCIAL PROTECTION WEBINAR

CCD's SP WG [co-hosted a webinar](#) with the chairs of the Grand Bargain sub-WG on SP and humanitarian cash on "The role of NGOs in linking humanitarian cash and SP in conflict settings" on 12th March. Case studies were presented by CCD members ACF (Nigeria) and Oxfam (Yemen) and CCD's SP WG chair joined as a discussant.

ADVOCACY

The advocacy WG setup is underway and a ToR is being developed. ExCom members from Oxfam and IRC will assist initial calendaring and advocacy specialist ToR in the coming months. Please reach out to Jessica if you or someone in your organisation are interested in assisting (or joining the WG) as we move forward with a more strategic advocacy plan.

BUSINESS AND GOVERNANCE MODELLING

Consultant Mark Goldring has prepared a report on the first phase of the long-term business model / governance work. The WG will share that with the ExCom once it has been finalised.

From these recommendations, CCD's global business model's design criteria will need to be agreed upon within the coming weeks. We will also be engaging with the ExCom on the clarified interim governance structure. With this, all member organisations legal counsels will need to review the interim MoU so it can be signed before the end of the next quarter.

DATA SHARING

The WG is currently discussing high-level factors that need to be taken into consideration about data governance. As CCD members have prioritised the need to share data to deduplicate services, the WG is narrowing their attention, for now, on agreeing how to achieve this. At the moment, the focus is on resolving this at the country-level for deduplication amongst CCD's national network members (i.e. this is not intended to resolve the question of data sharing globally, with other NGOs, the UN, or governments).

With that, it was debated whether data sharing was necessary to identify duplicates and it was agreed that they would seek to do this with the minimum amount of data required and consider contexts in which a foundational ID document is very common amongst the people we seek to serve as well as a context where this is uncommon. The main objectives identified with the deduplication process were:

- insuring first the quality of the information (e.g. veracity, completeness, consistency, and uniqueness)
- creating a final unique identifier and insuring proper case management
- detecting fraud cases and excluding fake beneficiaries from the list
- creating and sharing a common, reliable database between all aid actors intervening in the area/country.

Thus, the WG is now reviewing deduplication models and will decide which ones to explore further and how they can be linked for greater aggregate analysis.

- [Data governance layers](#) that must be considered as part of the models
- [Model 1: Consolidating data](#) (i.e. a central data layer "owned" / "controlled" by a single agency)
- [Model 2: Common data](#) (i.e. a shared central data layer e.g. a "data trust")
- [Model 3: Identifying unique data](#) (i.e. hybrid of either Models 1 or 2 with agencies utilising a shared unique beneficiary IDs based on zero knowledge proof)
- [Model 4: Community data](#) (i.e. a hybrid model of Model 3 based on moving towards the decentralisation of data ownership)

As part of the collaborative cash operations toolkit, the WG also recently provided a recommendation for CCD's in-country networks and operational collaborations. They endorsed the creation of a shared folder on a cloud-based system (e.g. Box, OneDrive, etc.) to share non-sensitive data (i.e. public data or data with no connection to people – even if anonymised) across agencies.

CASH WEEK 2019 HIGHLIGHTS

SOCIAL PROTECTION

CCD presented a special session "Social protection and humanitarian cash: What works, what doesn't, and what's needed next" at Cash Week 2019. It was the first humanitarian event to be streamed live through the main online platform for SP, socialprotection.org. Moderated by Emily Henderson (DFID), panel members included Kathryn Taetzsch (World Vision), Vlad Jovanovic (Mercy Corps), and Larissa Pelham (CCD's SP WG Lead on behalf of Oxfam). [Watch here](#).

A [report](#) on inclusive SP in humanitarian response was prepared by CCD's SP WG ahead of the event and shared with attendees. Case studies were presented by Kathryn and Vlad and Larissa led a discussion on NGOs' role in social protection. One big takeaway was that there is a need to shift the still prevalent idea that there is no time to engage with SP when doing humanitarian cash to understanding how it can be done agilely and effectively.



A visualisation of the special session hosted by CCD © 2019 CCD / Caroline Chapple

GSMA IN ETHIOPIA

The GSMA's mobile for humanitarian (M4H) innovation programme works to accelerate the delivery and impact of digital humanitarian assistance. To achieve this, M4H acts as a bridge between mobile network operators and humanitarian partners to build a learning and research agenda, catalyse partnerships and innovation for new digital humanitarian services, advocate for enabling policy environments, monitor and evaluate performance, and disseminate insights and profile achievements.

CCD-ECHO's consortium (represented by WVI) is piloting a collaborative cash delivery system to deploy unconditional cash transfers to 16,700 vulnerable households affected by conflict and drought in the Oromia and Somali regions. With that, M4H is collaborating with CCD-ECHO and CCD Ethiopia to:

1. expand the mobile money ecosystem in Ethiopia
2. build CCD Ethiopia's capabilities and improve CCD-ECHO's efficiency in the deployment of e-transfers and beneficiary management systems to the 83,500 beneficiaries in Oromia and Somali
3. assess the feasibility of scaling the proof of concept beyond this project's context and establish viable models to increase the effectiveness, efficiency, reach, and collective impact of humanitarian cash programming in Ethiopia.

DATA SHARING & OPS MODELS

CCD was represented at several sessions over the course of CaLP's annual Cash Week in London.

Amos Doornbos, CCD's Data Sharing WG Lead on behalf of WV, participated in a panel discussion on politics, ethics, and operational realities.

Dom Courage, former co-lead with SCUK, represented CCD in a panel discussion "Operational models: What do we want to see?"

Watch these and more [here](#).

LEARNING REVIEW

Consultant, Hannah Reichardt, completed a review of CCD's existing learning sources and approach to learning as well as numerous in-depth interviews with practitioners. This was done by exploring learning insights to the specific elements integral to our impact model outcomes, assessing their application to key initiatives, and summarising future intentions. From this, she prepared a Learning Review, found [here](#).

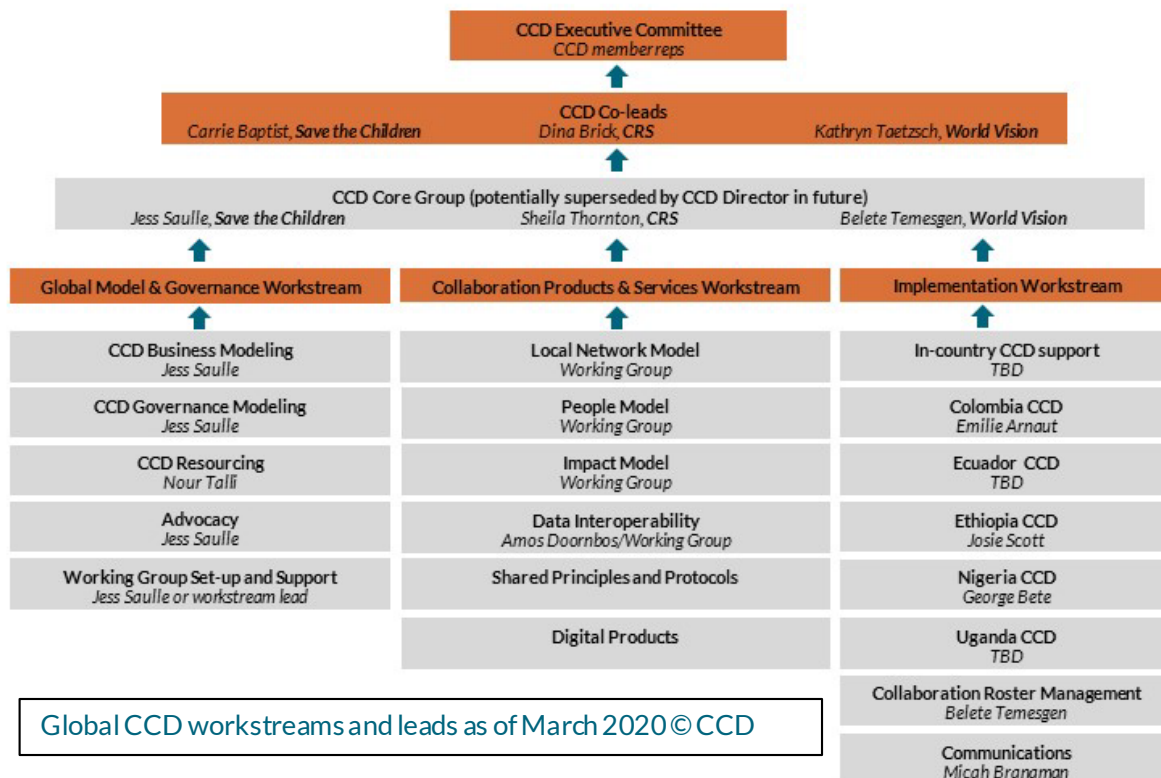
ONLINE PLATFORMS

We shared research about collaboration and communication platforms, as well as pros and cons, after February's ExCom meeting (link below). If you haven't already, please vote for the platforms/tools you prefer on Doodle [here](#).



Collaboration platforms presentation

GLOBAL WORKSTREAMS



Acronyms

ACF Action Against Hunger
CaLP Cash and Learning Partnership
CRS Catholic Relief Services
CVA cash and voucher assistance
CVP cash and voucher programming
CWG cash working group
DCA Danish Church Aid
ExCom executive committee
GSMA Groupe Spécial Mobile Association
HNPW Humanitarian Networks and Partnership Week
IRC International Rescue Committee
IDP internally displaced person
M&E monitoring and evaluation
MEAL monitoring, evaluation, and learning
MEB minimum expenditure basket
M4H Mobile for Humanitarian
MoU memorandum of understanding
MPCA multi-purpose cash assistance
NGO non-governmental organisation
NRC Norwegian Refugee Council
RI Relief International
SC Steering Committee
SCUK Save the Children UK
SME subject matter expert
SP social protection
ToR terms of reference
UN United Nations
UNHCR UN Refugee Agency
PDM post-distribution monitoring
SOPs standard operating procedures
WG working group
WV(I) World Vision (International)

WEBINARS

Sheila Thornton presented on the "collaboration products and services" workstream and Jessica Saulle reviewed her workstream, "global model and governance", in February. You can find the respective presentations [online here](#) and [here](#).

WHAT DO YOU THINK?

Are we missing anything? What do you think we should prioritise? We welcome any inputs from experts in CCD members' organisations to help us deliver on this workstreams.

- How can we better link CCD's values at the local and global levels to better advocate for our members' work?
- Do you have SMEs who could help support our business model option research?
- Is there anyone from your field offices that could participate in any of the WGs to represent and support the needs of in-country networks?
- Do you have any funding that could support a consultant to assist us in completing this work?

GAPS AND OPPORTUNITIES

Based on conversations in webinars and ExCom calls, the following has been prioritised:

PRODUCTS AND SERVICES

- collaboration toolkit
- training and people model
- impact model
- data interoperability
- digital products
- shared procedures

GLOBAL MODEL AND GOVERNANCE

- need funding or staff support for an advocacy specialist to collaborate on field-informed advocacy and help plan and map out strategic points for advocacy
- need members' staff to join the governance and business modelling WGs
- need funding, a pro bono business model expert, or a member's SME's support to research the various business model options and related governance