Collaborative Cash Delivery

HNPW 2020

6 FEBRUARY 2020
presented by Kathryn Taetzsch, CCD co-lead and Executive Committee member
FOUNDING MEMBERS

ACTED

CARE

Catholic Relief Services

Adeso

Concern

DCA

Danish Refugee Council

MERCY CORPS

NRC

RELIEF INTERNATIONAL

Save the Children

World Vision
OUR PURPOSE

TRANFORMATION

• find a better way to meet humanitarian needs
• improve efficiency and effectiveness of cash programming through collaboration
• deliver scale and preserve diversity in the humanitarian ecosystem
• influence the changing humanitarian landscape
OUR OBJECTIVES

COLLABORATION

Want to know more about collaborative cash? Scan for more details about CCD’s approach.

• improve efficiency and effectiveness of cash programming to better serve affected populations through faster setting up of consortiums
• avoid duplication and make the most out of resources
• enable technical challenges to be addressed faster
• strengthen NGOs’ voice on advocacy issues
GLOBAL CCD NETWORK

PROJECTS AND ACCOMPLISHMENTS

• global business model and governance workstream
• collaboration products and services (e.g. guidance, toolkits, and online modelling tool)
• implementation workstream
• global collaboration agreement
• replicable national network model
• data sharing guidance, agreement template, and working group
• social protection working group
• joint advocacy on key issues
COLLABORATION

PRODUCTS AND SERVICES

- national network “franchise” mode
  - collaboration toolkit
- “people” model
  - developing training curriculum
  - conducting training
  - building deployment roster
- “impact” model
  - MEAL framework
  - evaluations/case studies
COLLABORATION

PRODUCTS AND SERVICES

• data interoperability
  o finalising and piloting data sharing agreement
  o providing ongoing technical assistance
  o researching and developing data trust

• shared principles and protocols
  o making systems more conducive to collaboration
  o reducing management costs (by centralising capabilities)

• digital products
  o online collaboration modelling tool
  o marketplace mapping
  o collaboration analytics
ONLINE COLLABORATION MODELLING TOOL

- **impact goals**
  - make collaboration easier
  - make collaboration more successful
  - socialise and build familiarity with ways of collaborating across CCD’s global and national networks

- **product goals**
  - allow Collaboration Managers and CCD members to:
    - understand all potential ways to collaborate
    - explore different collaboration scenarios
  - provide a way to measure the successfulness of collaborations
• research into the problem space, literature review, etc.
• one-on-one interviews and product testing with 45 collaboration practitioners
• user group workshops
• field visits (Ethiopia and Colombia)
• prototype development and user acceptance testing
• demo of Response Builder beta tool to cash experts during Cash Week 2019 for feedback and suggestions
Delivery Design

Delivery design describes how the collaboration members will implement the programme, how the duties and geographies will be assigned, and which key systems and tools will be used including data management platforms, financial service providers (FSP) and complaint response mechanisms (CRM).

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**Collaboration Management**

- AOF
- AOF
- AOF
- AOF

**Registration & Data Protection**

- Save the Children CommCare
- Save the Children CommCare
- Save the Children CommCare
- Save the Children CommCare

**FSP Management**

- DCA + FSP
- DCA + FSP
- DCA + FSP
- DCA + FSP

**Delivery**

- Mexican Red Cross
- Mexican Red Cross
- Mexican Red Cross
- Mexican Red Cross

**Communication & Accountability**

- Mexican Red Cross Information Desk
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- Mexican Red Cross Information Desk

- ACF Hotline
- ACF Hotline
- ACF Hotline
- ACF Hotline

- Mexican Red Cross Roving Team
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- Suggestion Box
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- Suggestion Box
• improvements to programme and contractual design functionality incorporated
• more depth to delivery design functionality built in
• additional guidance and prompts added
• decision log functionality and evaluation recording mechanisms for design choices integrated
• marketplace and implementation functionality built out

RESPONSE
BUILDER 2.0
FUTURE ITERATIONS
THANK YOU
Scan for answers to our most FAQs.